

# MANAGEMENT SYSTEM CERTIFICATE

Certificate No:  
182864-2015-AQ-ITA-UKAS

Initial certification date:  
09 September 2015  
Expiry date of last certification cycle:  
09 September 2018  
Date of last recertification:  
08 June 2018

Valid:  
26 September 2018 - 09 September 2021

This is to certify that the management system of

**ACI INFORMATICA S.p.A.**  
**Sede Legale ed Operativa**  
Via Fiume delle Perle, 24 - 00144 Roma (RM) - Italy

has been found to conform to the IT Service Management System Standard:  
**ISO/IEC 20000-1:2011**

This certificate is valid for the following scope:  
**The ITSMS of ACI Informatica that supports the provision of ICT Facility Management services from its own Data Centre.**

Place and date:  
London, 27 September 2018



For the issuing office:  
DNV GL – Business Assurance  
4th Floor, Vivo Building, 30 Stamford  
Street, London, SE1 9LQ, United Kingdom

A handwritten signature in blue ink, appearing to read 'Erië Koek', written over a horizontal line.

**Erië Koek**  
Management Representative

