

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
182864-2015-AQ-ITA-UKAS

Initial certification date:
9 September 2015

Valid:
9 September 2015 – 9 September 2018

This is to certify that the management system of

ACI INFORMATICA S.p.A.

Via Fiume delle Perle, 24 - 00144 Roma (RM) - Italy

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2011

This certificate is valid for the following scope:

The ITSMS of ACI Informatica that supports the provision of ICT Facility Management services from its own Data Centre.

Place and date:
London, 10 September 2015



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For the issuing office:
**DNV GL - Business Assurance
United Kingdom, Palace House, 3
Cathedral Street, London, SE1 9DE,
United Kingdom**


A.E. van der Kruk-Visser
Management Representative